# **MAGIC AC1 XIP**

# Secure Login Update from Version 5.x

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- The previous simple and unencrypted password protection was intended to avoid misconfiguration by users.
- Through the new Audio over IP technique the systems are increasingly connected directly to the Internet, thus increasing the risk that criminal hackers take over the systems and cause costs to the users.
- In order to prevent this risk, we have integrated a multi-level password security with the new Secure Login, which is described in the following.

# **Why Secure Login?**



- To achieve a as high as possible security with a suitable password, the following requirements have to be fulfilled:
  - The password length must be 8 characters at least and 16 maximally
  - The password must contain:
    - At least one letter
    - At least one digit
    - At least one special sign
- The password is encrypted by means of the standardized, symmetrical encryption method AES-256 (Advanced Encryption Standard)
- Each device uses an <u>individual</u> code
- There is <u>no</u> in-house <u>Backdoor Password</u>
- An automatic user logout is carried out
  - After an ADMIN or USER Login, if no action is carried out within 5 minutes
  - 60 seconds before the automatic logout, an alarm is displayed

# **Password Security**



 The entry of an ADMIN password is compulsory The request is issued in case of:

#### Initial operation

- After starting the system the command prompt for the ADMIN password shows on the display
- An entry of the ADMIN password is only possible directly on the device
- At first-time Software Update to Version 5.x or higher
  - The entry takes place via the PC software
  - A confirmation on the device is <u>not</u> necessary
- A change of the ADMIN password via the PC software requires:
  - Login with old password
  - Edit new password
  - Verification of password
  - <u>Local</u> confirmation on the device

# **Compulsory ADMIN Password**





#### **Access from different networks**



- The access authorization for PCs in the own network is identical to the previous access with a firmware smaller than V5.x
  - ADMIN password for configuration
  - USER password for loading Presets
  - No password for status display and operation

Operation Settings       LAN Interface         - LibDN       Use DHCP         - Backup       Subnet Mask:         - Security       Relay / TTL         - Transmission       Default Gateway:         - Pre Defined       User Defined         - System Settings       General         - Audio Interface       Port Addresses         - Audio Interface       Port Addresses         - NTP       DSD Remote Control         - NTP       System Settings         - General       Audio Interface         - Headset Interface       Port Addresses         - Control Port 1:       10000         - System Settings       Fortal Port 2:         - System Settings       Fortal Port 1:         - System Settings       Fortal Port 1:         - Date and Time       IP Address         - Date and Time       IP Address         - NTP       Subnet Mask         - Ntree       Interface         - Quick Dial       Post Addresse         - Quick Dial       Interface         - Date and Time       IP Address         - Date and Time       IP Address         - Enable Remote Control from non-local and non-trusted networks (Remote login password is needed for accees)     <	nfiguration		
General     Audio Interface     Headset Interface     Control Port 1: 10000     Ortrol Port 1: 10000     Ortrol Port 2: 10001     Audio Port: 5004     Quick Dial     PC Software     Date and Time     IP Address     Subnet Mask     Network 1:     Network 2:     Network 3:     Enable Remote Control from non-local and non-trusted networks (Remote login password is needed for access)	Operation Settings     Line Interface     ISDN     Data Interface     Backup     Security     Belay / TTL     Transmission     User Defined     System Settings	LAN Interface	
PC Software     Date and Time     IP Address     Subnet Mask     Network 1:     Network 2:     Network 3:     Enable Remote Control from non-local and non-trusted networks (Remote login password is needed for access)	- General - Audio Interface - Headset Interface - NTP - ISDN Remote Control - SNMP Parameters - Quick Dial	Port Addresses Control Port 1: 10000 Control Port 2: 10001 Audio Port: 5004	
	Date and Time	IP Address       Subnet Mask         Network 1:	

#### **Own Network**



- The access authorization for PCs from a trusted network is identical to the access from the own network
  - ADMIN password for configuration
  - USER password for loading Presets
  - No password for status display and operation
- The access is only possible if the network from which the access is intended has been entered in the device under *Trusted IP Networks*
  - Format specification for networks, e.g.:
    - · 192.168.96.0 255.255.255.0
    - 172.16.0.0 255.255.0.0
- Up to <u>three</u> trusted networks can be defined <u>additionally</u> to the own network

Line Interface				
- Data Interface - Backup - Security - Security - Relay / TTL - Transmission - Pre Defined - User Defined - User Defined - System Settings - General - Audio Interface - Headset Interface - Headset Interface - NTP - ISDN Remote Control - SNMP Parameters	IP Address (LAN 1) Use DHCP IP Address: Subnet Mask: Default Gateway: DNS Server: Ethemet Speed: Port Addresses Control Port 1: Control Port 2: Audio Port:	172 20.200 210 255 255 0.0 172 20.1.1 Auto		
Quick Dial PC Software Date and Time	Trusted IP Networks Network 1: Network 2: Network 3:	IP Address 172.10.0.0	Subnet Mask 255.255.0.0	Trusted network: E.g. 172.10.0.0 255.255.0.0

### **Trusted Networks**



- For access from Remote Networks a REMOTE password is required
- The device can be operated after the entry of the REMOTE password
- For the remote configuration of the device the ADMIN password is required
- Setup of the remote access via display/keypad on the device
  - Login with ADMIN password under
    - MENU  $\rightarrow$  LOGIN
  - Setup of a REMOTE password under
    - \* MENU  $\rightarrow$  SYSTEM SETTINGS  $\rightarrow$  ETHERNET REMOTE ACCESS  $\rightarrow$  REMOTE PASSWORD
  - Enabling the access for Remote Networks
    - \* MENU  $\rightarrow$  SYSTEM SETTINGS  $\rightarrow$  ETHERNET REMOTE ACCESS  $\rightarrow$  REMOTE ACCESS ENABLE

# **Remote Networks (1)**



- Setup of the REMOTE password on the PC
  - Device and PC must be located in the own or a trusted network
  - Select Configuration → Login Passwords in the PC software
  - After clicking on Set (0) at REMOTE Password the entry mask for the setup of the REMOTE password is displayed
  - Enter the requested REMOTE password under New Password and confirm with Confirm New Password (2)
  - After clicking the OK button (

     a warning notice appears, saying that the password on the device must be confirmed
  - After clicking the Yes button (④) the REMOTE password must be confirmed <u>on</u> <u>the device</u> within 5 minutes (⑤)
- Enabling the access for Remote Networks
  - Please finally set the option Enable Remote Control from non-local and non-trusted networks (③) on the LAN Interface page in order to activate the Remote access

ogin Passwords			Enter New Remote Pas	ssword	
ADMINISTRATOR Password:	Set		New Password:	0	
			Confirm New Passwo	ord:	
USER				6	
Password:	Set	ear			Cancel
REMOTE	]				
Password:	Set	DC7AC1			
					and the second second second
Close		Ine Passy	vora must be contirm	led at the system v	vitnin o minutes!
		Operation	of the system will be	limited until pass	word confirmatio
		Are you su	ire that you want to m	odify the passwor	d?
			4 Yes	No	
Please co	onfirm the password at the	e system! <b>5</b>	4 Yes	No	
Please co	onfirm the password at the	e system! <b>5</b>	4 Yes	No	
Please co	onfirm the password at the	e system! <b>(5</b>	4 Yes	No	
Please co - Audio Interface - Headset Interface	onfirm the password at the Port Addresses	e system! 5	4 Yes	No	
Please co - Audio Interface - Headset Interface - LAN Interface	onfirm the password at the Port Addresses Control Port 1:	e system! <b>5</b>	4 <u>Yes</u>	No	
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# **Remote Networks (2)**



- The following restrictions apply to third-party software, which use the AVT control protocol for our systems:
  - A control/operation is only possible in the own network or via the trusted networks
  - A device cannot be configured any longer, as the ADMIN password is required
- If you have forgotten the password
  - The password protection can only be reset <u>on the device</u> by clicking on *MENU* → *LOGIN* → soft key *FACTORY SETTINGS*
    - AVT has <u>no Backdoor Password</u> to re-establish the access
    - The AVT Support has <u>no</u> possibility to read out your password in another way

#### Third-Party Software Forgotten Password

